

# Kronos for Facilities Management

## Manage in the moment for greater profitability, client satisfaction, and business results

Facilities management organisations are facing pressures from all sides. From increasing competition and razor-thin margins to higher-than-ever expectations from clients, organisations that provide facilities management need to get top performance from their workforce to ensure service level agreements are met or exceeded, and costs are controlled.

For facilities management organisations, time really is money. An accurate accounting of all hours worked can make the difference between making a profit or losing money on a contract. And when a worker is absent, your ability to identify a best-fit, best-cost replacement worker and get that employee out to the job fast is the difference between being hit with a penalty and maintaining a positive, long-lasting customer relationship.

Kronos for Facilities Management gives you visibility into your service labour costs and performance, helping you meet service levels and retain customers. With real-time visibility into worker attendance and performance, you can deliver workers who are on time and productive, minimise overtime costs, and make quick adjustments to meet customer agreements.

### Manage in the moment with real-time visibility

With a disparate workforce out in the field, every minute matters, from the moment your employees clock in to the moment they leave. Is everyone where they need to be? Did everyone show up to the right place at the right time? What happens when an employee is late or is a no-show? Understanding exactly what is happening, in real time, can make or break your day and your client relationship.

Kronos for Facilities Management helps you maximise productivity by ensuring your workforce is exactly where they need to be and gives you the ability, in real time, to make last-minute adjustments and changes when something inevitably goes wrong. Real-time data and alerts can also notify you when workers are approaching overtime thresholds, which allows you to make staffing changes to maintain profitability. Mobile tools allow you to respond quickly to employee requests and schedule changes so shifts can be filled easily without scrambling for coverage.

Kronos for Facilities Management gives you visibility into your workforce that allows you to proactively manage labour to budgets so you can flag and reduce unnecessary costs. And by identifying the best-fit and best-cost workers for each job, you can improve profitability and customer service.

### Increase speed to accurate invoice

Kronos for Facilities Management provides tools designed to automate your workforce-related processes, driving efficiencies from each facet of your organisation. Most importantly, automating the process speeds up each step while at the same time reducing errors. This enables your business to provide accurate client invoices in a more timely manner and reduces the burden on internal employees, enabling them to refocus from data entry to strategic work.



## Hire to onboard in hours, not days

Kronos understands that in the facilities management industry, onboarding new employees quickly and accurately can make a big impact on business. With Kronos onboarding tools, businesses can make a hiring decision in the morning and fill a shift in the afternoon.

## Data-driven decisions

With real-time visibility into workforce costs and performance, your managers can make profitable bids to clients without sacrificing customer service.

## Minimise compliance risks

Ensuring that all time is paid accurately to workers can be challenging in this unique environment, where workers spend their days out of the office and rarely clock in at a central location. Kronos for Facilities Management automates attestation, giving you a valuable tool for managing and monitoring actual time worked and for monitoring meals and breaks. This gives you enhanced visibility into your compliance with labour laws, rules, and regulations that affect how you deploy your contract workers. With these rules automated, you can take steps to improve workforce efficiency and productivity.

## Solutions for facilities management

Kronos solutions have helped facilities management organisations around the globe gain visibility into their service labour costs and performance. Frontline managers and corporate decision makers alike have the tools and information they need at their fingertips to manage labour costs to budget, drive quality performance, effectively deploy workers to satisfy and exceed their clients' expectations, and gain a true understanding of the cost of delivering services.

For example, Aramark use Kronos to ensure each employee is paid correctly, based on the hours worked, which has significantly reduced payroll overpayments. Sodexo have centralised labour management, giving them full visibility of all employees, enabling them to better manage their fluctuating labour needs and ensuring the right person is in the right place at the right time. And Swissport use Kronos to effectively manage the working hours of 3,000 staff providing services at five major UK airports.

With our suite of products, Kronos can optimise employee hiring, deployment, performance, and satisfaction. And, most important, control labour costs to help you increase your margins.

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