



# Kronos Customers Share Their Reviews



This review source for software solutions includes objective feedback from Kronos® customers. You can check out numerous reviews at [TrustRadius.com](https://www.TrustRadius.com).

In the meantime, you can get an overview of what our customers are saying on TrustRadius about Kronos solutions on the topics of implementation, usability, employee engagement, reporting, and compliance. Read on to see a sampling of Kronos customer reviews.

*\*Indicates reviewer may have received a nominal incentive.*



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# Implementation



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We use Kronos across the entire organization. It replaced a manual system that was labor-intensive and time-consuming for HR to manage. Kronos has automated our timesheet and vacation-planning functions and enforces all rules uniformly across all departments. **Most impressive was Kronos' implementation of our needs into the software.**

**Their project management and attention to detail assured us throughout the implementation process that we were on the road to success.**

**John Woronkeych\***

IS Manager  
CCTB

Industry: Healthcare  
Employees: 200-500

“

Kronos helps manage all the different needs and overtime policies in one program. With multiple departments, the system was able to meet the needs of high-end users and low-end users over multiple devices. **Simple and streamlined implementation with a great team.**

**Erin Morton\***

HR Director  
City of Paris

Industry: Government Administration  
Employees: 50-200

“

We have been using Kronos products for a year now and I love them. They have saved me so much time and energy and headaches, and I would recommend them to anyone looking for a complete payroll/HR solution. **Their implementation was amazing. They assign a team to you that consists of a leader and one expert per module that you are purchasing. They ask questions and customize each module to set it up in a way that will be most beneficial to you and your organization.**

**Kristina Gonzales\***

HR Manager  
Aim Directional Services, LLC  
Industry: Oil and Energy  
Employees: 50-200

# Usability



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Kronos increased employee efficiency. It was used to manage unexcused and excused time off, lunches, breaks, lateness, and early departures.

It also used aggregate time to calculate accumulated paid time off. **The software makes scheduling very easy according to staffing and workforce needs and will do some of the work for you, and edits are incredibly easy to make.**

**James Hunt**

Tier 2 Support  
PlumChoice

Industry: IT Services  
Employees: 10,000-plus

“

Kronos is the market leader when it comes to timekeeping and the devices used to support it. There is a reason for that: **They work as designed, and they work well.** Once configured properly, the stability of it is admirable.

**It is easy for nontechnical personnel to navigate with minor training.**

**Raul Rodriguez**

Production Support  
J.P. Morgan

Industry: Building Materials  
Employees: 5,000-10,000

“

Kronos addresses the timesheet calculation and reporting needed to generate pay statements for all employees. It also provides an electronic time-off request approval that is useful in tracking paid time-off available balances for employees. The workflow system for time-off approval works well, with reminders sent to the approvers until the time is approved. This prevents employees who have requested the time off from being short of paid time when the payroll is processed. **It is also very user-friendly and does not require technical assistance for customizations to the data extracted.**

**Towanna Alexander\***

Senior Accountant  
Arizona Nutritional  
Supplements

Industry: Consumer Goods  
Employees: 500-1,000

# Employee Engagement



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Our timecards are more accurate, we know how much PTO we have left, and we are more productive because it isn't time-consuming. I think Kronos is great for any type of company looking to record their employees' time. **It's a fast and easy way for each employee to log in and enter their time.**

**Betsy Scruggs\***  
Site Coordinator  
HCA Healthcare  
Industry: Healthcare  
Employees: 10,000-plus

“

We utilize Kronos throughout our entire organization. **It eliminated paper timecards and the errors that resulted from their use. Managers appreciate the ability to monitor time punches remotely.** They can connect using any PC or cellphone with a web browser.

**Jim Malik\***  
Controller, Norwood Hills  
Country Club  
Industry: Sports  
Employees: 50-200

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I have used several other HRIS systems in my career and the Kronos reporting functions are by far the best and easiest to use that I have come across. We are now able to quickly run any report our executives ask for. We can quickly pull attendance data, we have automated the birthday and anniversary notifications, we're able to quickly process year-end (including W2 forms and 1095 forms), and much more. We no longer mail out pay stubs on a biweekly basis. Instead, we provide our accountant with OT reports, turnover rates, etc. **The employees have really taken to the system, and we have employees who don't even own computers, and the phone app is great for them. The product is easy to use and easy to train employees to use.**

**Sarah Eigel\***  
HR Manager  
Midwest Fuel Injection  
Industry: Automotive  
Employees: 50-200



# Reporting



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The reporting feature is almost excellent. I like that all the pages that we use can be turned into a report. **I like all the flexibility with the reporting feature. Filtering options are very flexible as well.** I can filter whatever I want to see on any page. You can share your reports with anybody you want. **You can also set email configurations to send reports regularly to employees or to yourself.**

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**Volkan Tuncer\***

Payroll Project Specialist  
KIK Customer Products

*Industry: Manufacturing, Consumer Goods  
Employees: 1,000-5,000*

“

Kronos is the industry leader for a reason. They have excellent timekeeping, especially when used in conjunction with their devices. They have **many reports to choose from for the people that need data, and they are very customizable.**

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**Raul Rodriguez**

Production Support  
J.P. Morgan

*Industry: Building Materials  
Employees: 5,000-10,000*

“

I am well-versed in data analysis using Excel and Access primarily, so once I discovered that Kronos had a reporting feature built in, **I've used the feature quite a few times to help our properties evaluate their production costs and make good labor decisions. Information is readily available for analysis with reporting.** Kronos is far more effective than most and gives users more ways to access their information where and when they want to. Kronos is a trusted provider of timekeeping software and solutions that have only gotten stronger with time.

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**Juan Osegueda\***

Payroll Manager  
Hostmark Hospitality Group  
*Industry: Hospitality  
Employees: 1,000-5,000*

# Compliance



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The Kronos timekeeping products have been around for a long time, so they are stable and focused. We use it for our hourly population. It allows us to gather punch times utilizing biometric reader technology. **We have the system set up with custom business rules to track policy issues and log them with a point-based system.** We export the time each week and import into our HR system for payment.

**Angela Meek\***

IT Manager  
Golden Flake Snack Foods  
Industry: Food Products  
Employees: 500-1,000

“

Shift scheduling gives our properties **the ability to enforce company attendance policies, and effective data collection allows our managers to target possible problems with business costs or labor issues.**

**Juan Osegueda\***

Payroll Manager  
Hostmark Hospitality Group  
Industry: Hospitality  
Employees: 1,000-5,000

“

The Kronos clocks prevent others from punching an employee in/out by requiring biometric validation. Additionally, alerts inform the supervisor of schedule variances and discourage employees from taking long lunches and stealing time by punching in early or out late. **The software also maintains detailed records of who, when, and where a punch was created. [It] reduces errors for payroll by requiring supervisor review of timecards prior to extractions.**

**Dan Hill**

Systems Administrator  
Fort Bend Independent School District  
Industry: Education  
Employees: 5,000-10,000

To read more reviews from Kronos customers, visit [TrustRadius.com](https://www.trustradius.com).

# Awards

## Kronos Product, Innovation, and Customer Service Awards



### 2019 Stevie Awards for Sales and Customer Service

In 2019, Kronos was honored for new developments within the Kronos Community that enabled the company to more effectively meet customer needs, increase satisfaction, and improve loyalty. The Kronos Community is a thriving online collaborative platform where customers, partners, and product experts across all industries answer questions, share ideas, and provide product insight in real time.



### 2018 Silver IT World Award by Network Products Guide

In 2018, the Kronos Workforce Dimensions solution was honored with a silver IT World Award by the Network Products Guide for its innovation in human capital management (HCM) technology. Since unveiling Workforce Dimensions in November 2017, more than one million employee licenses have been ordered for the solution, and nearly 30,000 Kronos customers are doing business in the cloud.



### Stevie Awards — 2018 Gold Stevie Winner for Great Employers — Best Talent Management Solution, New Employee Perspectives

The Stevie® Awards program recognizes the world's best companies to work for in a wide variety of categories for HR achievement. The award acknowledges the HR teams and professionals, HR achievements, new products and services, and suppliers who help create and drive great workplaces.



### Brandon Hall Group — Technology Excellence Awards — Best Advance in HR Predictive Analytics for Kronos Workforce Auditor

Solution providers offering technologies to learning, talent management, talent acquisition, HR, workforce management, and sales enablement organizations, as well as technology organizations, and departments can enter alone or jointly with their client organizations.



## Kronos Corporate Culture and Employee Engagement Award

### Fortune 100 Best Companies to Work for 2019

In 2019, for the second consecutive year, Kronos was named one of the FORTUNE 100 Best Companies to Work for by Fortune magazine and global research and consulting firm Great Place to Work.

To learn more about Kronos awards, visit [Kronos Awards and Recognition](#).



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