



Kronos Customers Offer Their Perspectives



This review source for software solutions features validated user reviews from Kronos® customers. You can check out reviews at [G2 Crowd.com](https://www.g2crowd.com).

Before you do that, read a sampling of what our customers are saying on G2 Crowd about Kronos solutions on the topics of implementation, usability, employee engagement, reporting, and compliance. Keep reading to see their thoughts.

Reviewers have received a nominal incentive for their endorsement

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Implementation



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I like the team of individuals that we have had the opportunity to work with as we have implemented a few of their [Kronos] modules. Centralizing our timekeeping and hours calculation across all departments within the city has been very helpful. We will be seeing more accuracy in the calculations of our hours worked and payroll rules with easier management and oversight than we had previously.

Dan O.

Employees: 1,000-plus

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We use Kronos for rapid deployment of HRIS and time tracking for our new business unit in Mexico, which has complex wage and hour rules. **I like that it is SaaS-hosted, has flexible configuration, has easy deployment, has shown high ROI on investment, and has excellent service and support.** Overall, Kronos is an excellent platform suited for many customers.

Rick W.

Employees: 1,000-plus

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Customer service is second to none! The Kronos Implementation Team continues to help us through it, every step of the way. Kronos has far more functionality than our previous provider and the modules work well together. No more blackout periods for processing, [and we have] great reports that we can fine-tune on our own and auto generation of reports, so I can take a vacation without the stress of month-end report scheduling.

Nancy M.

Employees: 50-1,000

Usability



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It's great to use on a mobile device, and I'm able to get all the reports that I need for my business in a timely manner.

I'm able to see where my business is at for the week and the month and can make adjustments as needed.

Melody R.

Employees: 1,000-plus

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Kronos is a very user-friendly platform that allows all human resources and payroll needs to be easily met. We have been using the product for three years, and we continue to build off it, allowing us to create customizable workflows that work for our organization. We use most of the modules, including recruitment, FMLA, paperless open enrollment, and many others.

Shari N.

Employees: 50-1,000

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There hasn't been anything that we need to do that Kronos doesn't have some way to handle. Use the implementation services from Kronos. **The system allows us to bring all our data together and more easily report on our workforce as well as administer benefits.** Also, our manufacturing supervisors now have real-time access to their employees' [information] and have many more tools available to manage timesheets and timesheet exceptions, schedules, pay rates, performance reviews, etc.

Wes M.

Employees: 50-1,000

Employee Engagement



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Kronos is very easy to navigate and if you cannot figure something out, the Kronos Community is a great help. That is probably what I like best, the ability to reach out to other clients and discuss problems and resolutions.

We have also just started using the mobile app for our employees, and it has been a great hit. Some of our employees do not have computers at home, but almost all of them have smartphones. They can receive and adjust their schedules right from home.

Courtney N.

Employees: 1,000-plus

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Overall, Kronos is an incredible tool containing a wealth of functionality, all with just enough customization for small or midsized businesses. Employee application to COBRA now happens within one system. All modules talk to one another, and the system knows every aspect of the employee life cycle. **ACA tracking, benefits enrollment, hiring, terminations, etc. — all HR functions — have been made incredibly easier thanks to the implementation of the system.** We are also now tracking data we never had access to before, i.e., turnover, overtime by cost center, and scheduled vs. actual hours. All of this appears at a manager's fingertips or simply is delivered to their inbox on a schedule they customize.

Chris M.

Employees: 1,000-plus

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I love that all the tools are at my disposal to receive the help when needed. That is very important with payroll deadlines. With the use of the scheduling module, management is better able to track hours versus club usage and adjust the schedule accordingly. **Associates are better able to manage their time off by using the time-off workflow, scheduling in Kronos, and using the shift-swapping feature that has just come out. Managers are better able to get coverage for shifts as well.** Time spent on payroll has reduced dramatically with the use of importing spreadsheets for large volume departments. I love that I can schedule reports to go to specific managers at specific times so that I'm not having to run the same reports all the time.

Theresa M.

Employees: 1,000-plus

Reporting



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Kronos works well for HR management.

The ease of creating ad hoc reports (linking tables, cells, etc.) helps meet manager/employee reporting needs and day-to-day business management.

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**Natalie N.**

Employees: 1,000-plus

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**I like the fact that I have access to data needed to run reports for reporting purposes. We have carriers that need data all the time and it is great to have easy access to those reports without recreating the wheel.**

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Deborah B.

Employees: 1,000-plus

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I like the ease of use of the system.

The reporting is very user-friendly.

You can tweak a report and not have to jump from screen to screen.

The mobile app is a great tool for employees and managers. Time off can be requested on the app and managers can approve time while at home. We now use Kronos to track FMLA claims. This has been extremely helpful because we are able to add updates and upload documents to each employee's FMLA case. **They also gave us a solution to our ACA reporting dilemma. Everything would have been done by hand and we would have spent weeks figuring out the 1095 reporting requirements.**

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**Jennifer M.**

Employees: 50-1,000

# Compliance



**With Kronos we now have a resolution for being out of compliance with FLSA. We have automatic, accurate calculations of FLSA overtime earnings and consistency in tracking time and attendance.** Previously, several different methods of timekeeping were used, which resulted in overpayments because of untimely submissions to payroll.

**Carole M.**

Employees: 1,000-plus



I like that we have tabs to open for an employee and if we need to view our own personal attendance we can do so without losing the previous employee's information. Additionally, **we have access to several years' worth of time and attendance data. When we have a court appointment and need proof, we have it.**

**Deborah B.**

Employees: 1,000-plus



The system allows the most frequent cost-coding information to be saved for quick selection daily. **I like the cumulative calculation for each day, which allows you to double-check entries and avoid key errors. Also, having biometric punching ensures the true employee is punching their own timecard and no one else's. There is no disputing absences and hours worked with this system.**

**Laura B.**

Employees: 1,000-plus

To read more reviews from Kronos customers, visit [G2 Crowd.com](https://www.g2crowd.com).

# Awards

## Kronos Product, Innovation, and Customer Service Awards



### 2019 Stevie Awards for Sales and Customer Service

In 2019, Kronos was honored for new developments within the Kronos Community that enabled the company to more effectively meet customer needs, increase satisfaction, and improve loyalty. The Kronos Community is a thriving online collaborative platform where customers, partners, and product experts across all industries answer questions, share ideas, and provide product insight in real time.



### 2018 Silver IT World Award by Network Products Guide

In 2018, the Kronos Workforce Dimensions solution was honored with a silver IT World Award by the Network Products Guide for its innovation in human capital management (HCM) technology. Since unveiling Workforce Dimensions in November 2017, more than one million employee licenses have been ordered for the solution, and nearly 30,000 Kronos customers are doing business in the cloud.



### Stevie Awards — 2018 Gold Stevie Winner for Great Employers — Best Talent Management Solution, New Employee Perspectives

The Stevie® Awards program recognizes the world's best companies to work for in a wide variety of categories for HR achievement. The award acknowledges the HR teams and professionals, HR achievements, new products and services, and suppliers who help create and drive great workplaces.



### Brandon Hall Group — Technology Excellence Awards — Best Advance in HR Predictive Analytics for Kronos Workforce Auditor

Solution providers offering technologies to learning, talent management, talent acquisition, HR, workforce management, and sales enablement organizations, as well as technology organizations, and departments can enter alone or jointly with their client organizations.

## Kronos Corporate Culture and Employee Engagement Award



### Fortune 100 Best Companies to Work for 2019

In 2019, for the second consecutive year, Kronos was named one of the FORTUNE 100 Best Companies to Work for by Fortune magazine and global research and consulting firm Great Place to Work.

To learn more about Kronos awards, visit [Kronos Awards and Recognition](#).



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